Retail Businesses
Attachment E
Issued April 22, 2020
Effective April 24, 2020
Part of Phase 1

By: Governor Mike Dunleavy
Commissioner Adam Crum, Alaska Department of Health and Social Services
Dr. Anne Zink, Chief Medical Officer, State of Alaska

I. Applicability: This section applies to retail businesses interacting with the public
only, and are not included in Attachment A: Alaska Essential Services and Critical
Infrastructure Order.

II. Retail businesses may resume operations if they meet all of the following
requirements:

a. Social Distancing:
   i. No more than 20 customers, or 25 percent maximum business occupancy as
      required by law (whichever is smaller) is permitted at any one time.
   ii. Social distance of at least six feet is maintained between non-household
       individuals.
   iii. Cloth face coverings shall be worn by all employees and patrons.
   iv. Only one adult per household per visit.
   v. Establish a COVID-19 Mitigation Plan addressing the practices and protocols
to protect staff and the public.
   vi. Entryway signage notifying the public of the business’s COVID-19 Mitigation
       Plan and stating clearly that any person with symptoms consistent with
       COVID-19 may not enter the premises.

b. Hygiene:
   i. Employer must provide hand washing capability or sanitizer.
   ii. Frequent hand washing by employees, and an adequate supply of soap,
disinfectant, hand sanitizer, and paper towels must be available.
   iii. Employer must provide for hourly touch-point sanitization (e.g. workstations,
equipment, screens, doorknobs, restrooms) throughout work site.

c. Staffing/Operations:
   i. Provide training for employees regarding these requirements and the business
      mitigation plan;
   ii. Conduct pre-shift screening, maintain staff screening log;
   iii. No employee displaying symptoms of COVID-19 will provide services to
      customers. Symptomatic or ill employees may not report to work;

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iv. No person may work within 72 hours of exhibiting a fever;

v. Employer must establish a plan for employees getting ill and a return-to-work plan following CDC guidance, which can be found online at: https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html.

d. **Cleaning and Disinfecting:**

   i. Cleaning and disinfecting must be conducted in compliance with CDC protocols weekly or, in lieu of performing the CDC cleaning and disinfecting, the retail business may shut down for a period of at least 72 consecutive hours per week to allow for natural deactivation of the virus, followed by site personnel performing a comprehensive disinfection of all common surfaces.

   ii. When an active employee is identified as being COVID-19 positive by testing, CDC cleaning and disinfecting must be performed as soon after the confirmation of a positive test as practical. In lieu of performing CDC cleaning and disinfecting, retail businesses may shut down for a period of at least 72 consecutive hours to allow for natural deactivation of the virus, followed by site personnel performing a comprehensive disinfection of all common surfaces.


II. **Retail businesses are encouraged to follow best practices:**

   a. Entryway, curbside, and home delivery.

   b. Telephone and online ordering for contactless pickup and delivery.

   c. Cashless and receiptless transactions.