


**Non-Essential Public Facing Businesses Generally (Not Including Retail)**  
**Attachment D**  
**Issued April 22, 2020**  
**Effective April 24, 2020**  
**Part of Phase 1**

By: Governor Mike Dunleavy   
Commissioner Adam Crum  
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- I. **Applicability:** This section generally applies to businesses interacting with the public which are not included in Attachment A: *Alaska Essential Services and Critical Infrastructure Order*. Retail businesses are addressed in Attachment E.
  
- II. **Non-Essential Businesses can resume operations if they meet all of the following requirements:**
  - a. Social Distancing:
    - i. Reservations only. Walk-ins prohibited.
    - ii. Cloth face coverings must be worn by all employees.
    - iii. No more than 20 customers, or 25 percent maximum building occupancy as required by law (whichever is smaller), are permitted at any one time.
    - iv. Groups or parties must be limited to household members only.
    - v. Social distance of at least six feet is maintained between individuals and household groups.
    - vi. Establish a COVID-19 Mitigation Plan addressing the practices and protocols to protect staff and the public.
    - vii. Entryway signage must notify the public of the business's COVID-19 Mitigation Plan and clearly state that any person with symptoms consistent with COVID-19 may not enter the premises.
  
  - b. Hygiene Protocols:
    - i. Employer must provide handwashing capability or sanitizer.
    - ii. Frequent hand washing by employees, and an adequate supply of soap, disinfectant, hand sanitizer, and paper towels must be available.
    - iii. Employer must provide for hourly touch-point sanitization (e.g. workstations, equipment, screens, doorknobs, restrooms) throughout work site.
  
  - c. Staffing:
    - i. Employer must provide training for employees regarding these requirements and provide each employee a copy of the business mitigation plan.
    - ii. Employer must conduct pre-shift screening and maintain staff screening log.
    - iii. No employee displaying symptoms of COVID-19 will provide services to customers. Symptomatic or ill employees may not report to work;
    - iv. No employee may report to the work site within 72 hours of exhibiting a fever.

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- v. Employer must establish a plan for employees getting ill and a return-to-work plan following CDC guidance, which can be found online at:  
<https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html>.
- d. Cleaning and Disinfecting:
  - i. Cleaning and disinfecting must be conducted in compliance with CDC protocols weekly or, in lieu of performing the CDC cleaning and disinfecting, the business may shut down for a period of at least 72 consecutive hours per week to allow for natural deactivation of the virus, followed by site personnel performing a comprehensive disinfection of all common surfaces.
  - ii. When an active employee is identified as being COVID-19 positive by testing, CDC cleaning and disinfecting must be performed as soon after the confirmation of a positive test as practical. In lieu of performing CDC cleaning and disinfecting, businesses may shut down for a period of at least 72 consecutive hours to allow for natural deactivation of the virus, followed by site personnel performing a comprehensive disinfection of all common surfaces.
  - i. CDC protocols can be found online at:  
<https://www.cdc.gov/coronavirus/2019-ncov/community/guidance-business-response.html> and <https://www.cdc.gov/coronavirus/2019-ncov/community/disinfecting-building-facility.html>.

**III. Non-Essential Businesses Requiring In-Home Services**

- a. **Applicability:** Businesses not falling under *Attachment A: Alaska Essential Services and Critical Infrastructure Workforce* which require provision of services in a person's home. Examples include, but are not limited to, installation of products such as windows, blinds, and furniture, non-critical inspections and appraisals, and showing a home for sale.
- b. **These businesses can resume operations if they meet all of the following requirements:**
  - i. Social Distancing:
    1. Cloth face coverings worn by all workers and residents of the home.
    2. Social distance of at least six feet is maintained between non-household individuals.
    3. Establish a COVID-19 Mitigation Plan addressing the practices and protocols to protect staff and the public.
  - ii. Hygiene Protocols:

For the latest information on COVID-19, visit [coronavirus.alaska.gov](https://coronavirus.alaska.gov)  
State of Alaska COVID-19 Mandate 016 - Attachment D

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1. The worker must wash and/or sanitize hands immediately after entering the home and at time of departure.
2. The worker must sanitize surfaces worked on, and must provide their own cleaning and sanitation supplies.
- iii. Staffing:
  1. Provide training for employees regarding these requirements and the business mitigation plan.
  2. Conduct pre-shift screening and maintain staff screening log.
  3. No employee displaying symptoms of COVID-19 will provide services to customers. Symptomatic or ill employees may not report to work.
  4. No person may work within 72 hours of exhibiting a fever.