



July 15, 2022

PFD FAQs

1. Why can't a PFD distribution happen today?

Our goal is to ensure as many Alaskans as possible receive a PFD in the first payment cycle. As much as the Department of Revenue would like to distribute a mass PFD payment today, we still need to determine the eligibility of over 78,000 Alaskans. Determining eligibility could be as simple as submitting a signature page (PFD Division recently sent an email to over 22,000 Alaskans asking them to login to their myPFD account to e-sign or print off their signature page and mail to one of our three PFD locations), or your application may have absences that the PFD team needs to verify.

The mass payment process takes 8 weeks to complete. The PFD Division must test eligible Alaskan's bank account with the bank to ensure any changes on the application will match with the bank's records. Also, multiple payment audits occur prior to the mass payment to ensure all eligible Alaskans are receiving their full PFD amount, that garnishments are calculated correctly, and IRS tax verification has occurred.

The PFD Division must coordinate with other state and federal agencies to ensure PFDs are distributed to the appropriate recipient(s).

2. Who should I contact if my application is still 'pending' approval?

Please login to your myPFD account to check your eligibility status for the 2022 mass payment. If an email or letter was sent to your household regarding a request for information, please respond accordingly. Additionally, more information can be found once you login to your myPFD account.

You may also drop off your forms to a PFD office in Juneau, Anchorage, or Fairbanks. The PFD Division can also be reached by phone or email or fax.

- Phone: (907) 269-0370
- Fax: document(s) to: (907) 465-3470
- Or email documents to: dor.pfd.info@alaska.gov

You may also visit <http://pfd.alaska.gov/FAQ/index> for additional information.

We are experiencing high call volumes, so thank you in advance for your patience. Our phone queue now has a callback feature! This will allow you to keep your place in line and the next available PFD Technician will contact you.

3. What is the date of distribution, direct deposits, checks, timeline?

The PFD will be direct deposited to Alaskan's financial institutions starting September 20, 2022, for those that filed electronically and requested direct deposit. Those that filed a paper application or requested a paper check will be distributed starting the week of October 3.

Any changes regarding payment method must be submitted by August 31, 2022.

4. Is my Energy Relief Payment included in my payment?

The Dividend and Energy Relief Payment will be combined as one payment, per the passage of House Bill 281.